



3625

B/29

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Harrison et al. )  
Application No.: 08/919,450 )  
Filing Date: 08/28/1997 )  
Title: SYSTEM AND METHOD FOR )  
COMPUTER-AIDED TECHNICIAN )  
DISPATCH AND )  
COMMUNICATION )  
Examiner: Nguyen, Cuong H.  
Group Art Unit: 3625  
Docket No.: 10547.15US1

**STATUS INQUIRY**

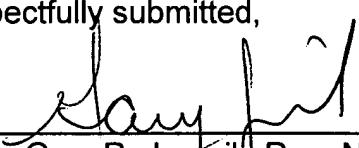
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

The above-identified patent application has a status date of 06-16-2003 on the PAIR page and the status indicates "Allowance Counted". Please let us know when we can expect to receive the Notice of Allowance on this application.

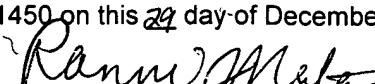
Respectfully submitted,

Date: December 29, 2004

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By:   
Name: Ranni Matar